

## MEMORANDUM

March 27, 2025

From: Diagnostic Service Line  
Subject: Vision Nighthawk Services Interpretation Update

In recent months, we partnered with Vision Radiology to improve overnight radiology reporting services for our patients. Under this partnership, Vision provides a preliminary interpretation for radiology exams performed between 7:00 PM and 8:00 AM (1900 – 0800), followed by a final interpretation issued between 8:00 AM and 12:00 PM (0800 – 1200).

Due to credentialing requirements, our in-house radiologists have been providing final interpretations as an interim measure. We are pleased to announce credentialing is now fully complete, allowing Vision to issue their own final reports.

Beginning April 1, you will continue to receive preliminary reports from Vision between 7:00 PM and 8:00 AM (1900 – 0800), followed by a final interpretation issued directly by Vision between 8:00 AM and 12:00 PM (0800 – 1200).

### **Standard Work and TAT:**

Vision will provide preliminary reads within 30 minutes for all STAT radiology exams between the hours of 7:00 PM until 8:00 AM (1900-0800) for Morganton and Valdese campuses followed by a formal final report by 12:00 PM each day.

Preliminary reports are presented in Epic with a large red banner above and below the report indicating preliminary status. We have communicated our critical findings policy and process to Vision.

Vision is fully vetted on our incidental and critical findings policies along with our processes for reporting via appropriate means.

### **Vision Contact Information:**

Call 510-683-9500 for Vision Clinical Support.

### **Code Stroke and Code Trauma Escalation Process:**

Radiology Tech contacts Vision support to provide patient details for all "ultrastat" trauma cases and code strokes.

### **Critical Finding Process:**

Vision communicates to the ED Clinical Supervisor at 828-580-6036.

### **Discrepancy Reporting Process:**

Vision communicates to the ED Clinical Supervisor at 828-580-6036.

### **Internal Escalation points:**

House Supervisor (can escalate to NLOC and AOC) – 828-580-6211  
Radiology tech at Morganton (can escalate to PACS on call) – 828-580-6940  
Radiology tech at Valdese (can escalate to PACS on call) – 828-580-7998  
Elisabeth Campbell-Wright, Executive Director 828-638-3061

Thank you,

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